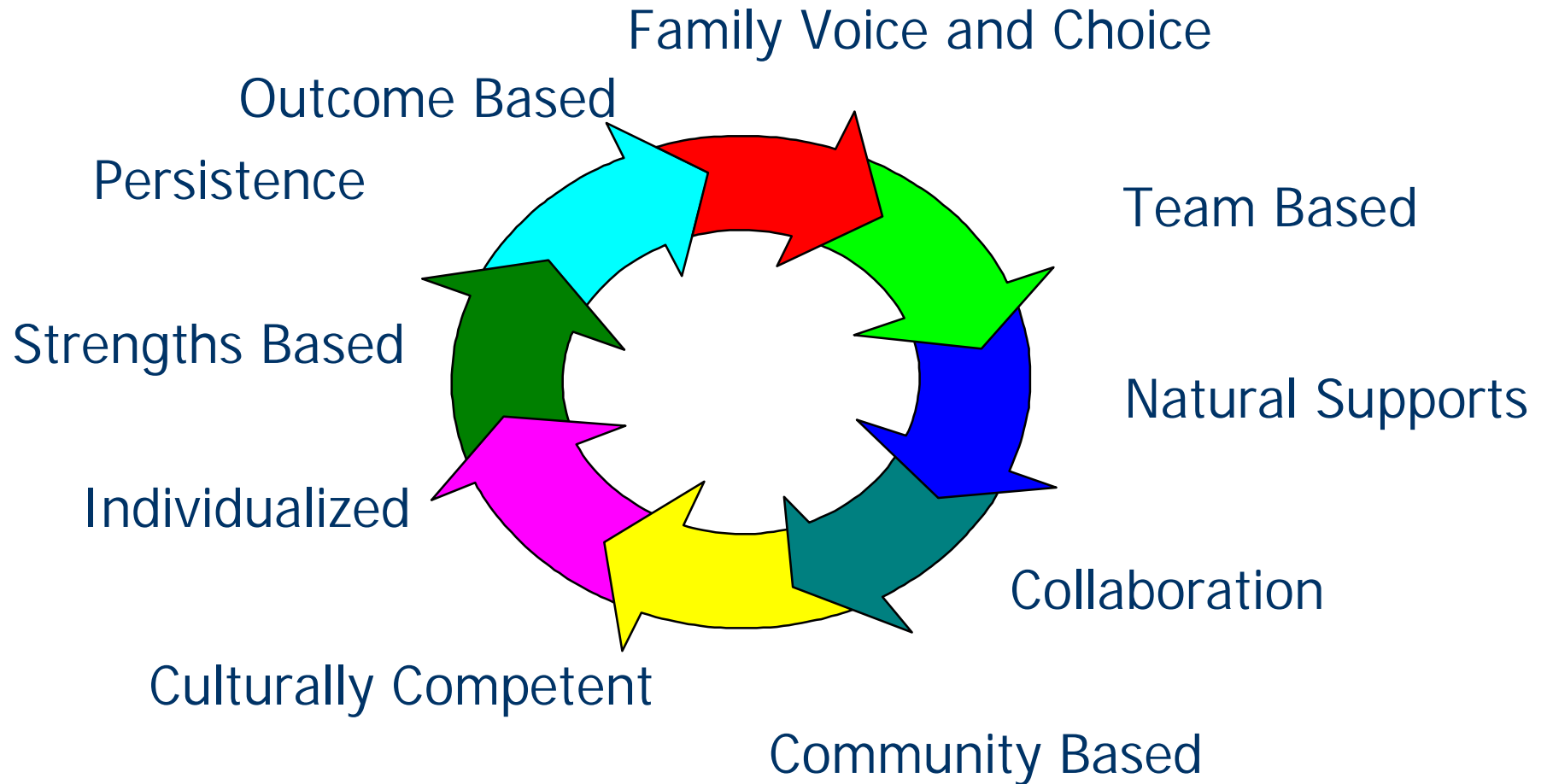


Ten Principles of Wraparound



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Intensive Care Coordination: Family Partner/Care Coordinator Dyad

Student Conference
Northeastern University
April 13, 2009

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Intensive Care Coordination

Summary of Core Services:

- “*Wraparound*” care planning process
- Team develops and implements a child and family-centered Individual Care Plan
- Care Plan is based on strengths and needs of child and family

The Care Coordinator

- **Coordinator:** Leadership of the Care Plan Team to create an individualized, community-based system of care for youth and family
- **Team Builder:** Helps families to build their Planning Teams
- **Collaborator:** Continually strives to develop collaborative relationships with and among family and their providers

The Care Coordinator

- **Facilitator:** Facilitates Care Plan Team meetings, monitors that Wraparound principles are followed
- **Trainer:** Teaches and trains family and team members on Wraparound process
- **Administrator:** Documents the Individual Care Plan and Risk Management/Safety Plan, assists team to monitor outcomes, oversees the implementation of the Plan

The Care Coordinator

- **Direct Care Provider:**

- Supports family and youth's successful connection to services in the community to ensure sustainability
- Provides a supportive, therapeutic relationship to youth and family
- Responsible for initial and ongoing clinical needs and strengths assessment
- Provides safety planning and crisis management intervention

Skill Set for Care Coordinators

- Prefers a collaborative rather than expert driven approach
- Someone with some experience “in the system,” so as to have some credibility with other system partners
- Knows how to validate others, allow others to disagree respectfully, and how to handle conflict between group members
- Someone who is task oriented
- Someone who can respect and work with differing points of view

The Family Partner

A team member who has been a parent/caregiver of a child with serious emotional disturbance.

- Mentor
- Model
- Advocate
- Support

Unique Contributions of Care Coordinators

- Brings clinical expertise
- Uses clinical skills to facilitate the Care Plan Team process
- Professional acculturation
- Brings psychoeducation support to the dyad and Care Plan Team
- Brings previous work experience in the system of care
- Are powerful allies and advocates for Family Partners within professional systems

Essential Contributions of Family Partners

- Engagement!! Engagement!! Engagement!!
- Hands-on mentoring, i.e. represent the bridge between the paper plan and implementation
- Model development of family voice
- Bring diversity and family culture to a program and organization
- Educate multiple systems in principles of family-driven care
- Dispel misconceptions about families
- Elicit the development of natural supports for the child and family Care Plan Team